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CONSERVATION OF THE FAMILY

A Study in Social Betterment

CLEVELAND ASSOCIATED CHARITIES
1912

Associated Charities Twelfth Annual Report

For the year ending September 30th, 1912

CONSERVATION OF THE FAMILY

**Central Office - 501 St. Clair Avenue N. E.
West Side Office - 1694 West 25th Street
Wayfarers' Lodge - 1440 West 10th Street
Cleveland**



Rehabilitation is the Opportunity of the Associated Charities

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Forms of Bequest

FIRST FORM

Item: I give, devise and bequeath unto the Cleveland Associated Charities, the following property, to wit:—

SECOND FORM

Where a bequest is designed as a permanent fund, the income only to be distributed as earned, the following is recommended:

I give, devise and bequeath unto the Cleveland Associated Charities, in trust, the following property, to wit:—

(Here give a description of the property)

The income therefrom to be used by said Trustee in furtherance of the purposes for which said Trustee was incorporated; and I hereby direct that said Trustee shall keep the principal of the said estate invested, and to that end I hereby empower said Trustee from time to time to sell, and by its proper deed or other instrument, to convey, the whole or any part of said estate, and to invest and reinvest the proceeds arising therefrom in such property or securities as may to it seem best.

Present Endowment - \$ 22,600

Needed Endowment - 750,000

Financial Support is the Opportunity of the Community

Fundamental Truths

The home is the laboratory of life.

Parental love must not be menaced and cannot be supplanted.

The family is at once the germinant source of society and its ever present constituent.

The family is a sort of little republic by itself.

Many organizations try to isolate the interests of individual members of families—an impossibility.

Until all social agencies genuinely work together they can never win against disease, drink and debt.

Only a belief in family life plus perseverance, foresight and real co-operation can conserve the family.

The Associated Charities is inextricably inwrought in hundreds of homes.

Director's Report

Meeting of Life Members, October 24th, 1912

A Record Year

The past was a record year with the Associated Charities. During the twelve months ending September 30th, 1912, there were 5,337 applications, of which 1,642 were re-applications. In addition, 746 unsettled family problems were brought over from the previous year. In all 5,540 separate family problems were considered, requiring 56,123 calls by our agents. Incidentally, 17,132 items of employment were furnished; 31,464 meals were given at the Wayfarers' Lodge; 43,380 articles of clothing were distributed; and there were numerous other signs of activity.

Then, too, there was the large distribution of Christmas gifts, each fitting the desires of the recipient. There were also other expressions of personal and community service rendered by numerous volunteer and paid workers. All of these need to be interpreted in terms of the personal devotion in which they were applied. This was made clear at the Semi-Annual Meeting held in the Euclid Avenue Presbyterian Church last April.

The Family Problem

We are now at liberty to consider an important question which, because of the development of Cleveland's Charities, is now particularly pertinent, i. e., "The Treatment of the Needy Family as a Whole."

You may ask why we lay emphasis on the family. The answer is that the functions of public order and of industry, of education and of religion are largely determined in the family. Although the factory, the school and the church have taken over much of the work formerly done in the home, nevertheless, the home has still to supply the men,

women and children. It supplies also the conditions on which the success of other essential social growths depend. If it fails or allows other institutions to do its work then it becomes atrophied, dies, and society decays in its vital cells.

The Church, the School and the Settlement each has its important place, but a large part of the work of the home is not transferable. The home cannot turn over the moral education of the child and permit these other agencies to assume it.

No Substitute for the Family

The implication that you can invent some new organization to take up a needed work which the natural institution is not doing, instead of insisting upon its performance by the one to which the work properly belongs, is as harmful as it is scientifically unsound. For example, the physicians tell us that on the average the bottle fed baby has only one-half the chance of life open to the baby fed at its mother's breast. Yet it is much easier to provide the bottles than to struggle for the proper though difficult treatment. This idea may be discouraging to certain social workers, for Americans dearly love a panacea, especially one that promises great results at small cost. But there is no short cut around the family. Parental love is a powerful and essential force and must be encouraged; it must not be menaced and cannot be supplanted.

The home needs to be magnified because of its spiritual values. In the home is developed love and sacrifice, patience and self-control. The membership of a family is a citizenship in miniature. The home is the laboratory of life in its widest and deepest relations, the home of the poor affording special opportunities to work for and benefit by family activities. The older sister cares for the baby and washes the dishes. The boy pushes the baby-cart, runs errands and later carries papers. There is work for each and all are inter-dependent. And when the primitive requirements, including passable room, nourishing food, toilet facilities and decent privacy, are met there is an ideal place to develop good citizens, earnest workers, taxpayers.

The family is the nation's foundation. Let it not be disrupted by taking any available person from it. In fact, the great number of sick and unruly must there be cared for. Some homes must be broken, but members of the family should be separated only after every effort to conserve its integrity.

Two Dangers

We are at this moment concerned about the family for two reasons:

First, because many city homes are attacked by poverty, vice, disease and squalor.

Second, because very much activity directed against these enemies of the home is so prosecuted as itself to disintegrate instead of conserve. In their enthusiasm thousands of good people are creating organizations which attract away from the home.

The purpose of the Associated Charities is to develop self-respect and when possible, self-support. Therefore we are much concerned over the attacks made upon the home by poverty and its allies. Ours is one of the few social agencies which must deal with the whole family problem.

Co-operation to Conserve the Family

The following is typical of methods which the Associated Charities often use. It also illustrates the co-operation with other agencies which is usually a feature of our plans.

Last December we received an anonymous note which stated that a widow and children were in need, often having insufficient food. Our agent found a woman of superior type with three rather delicate children, aged 12, 7 and 5 respectively, who had been living for two years, since the death of the husband and father, on his insurance money. The mother had been a bookkeeper before her marriage and had tried to find a position since she had been thrown on her own resources, but had not succeeded. She was paying a fairly high rent, but dreaded moving into a poorer neighborhood and consequently lowering the family living standards. Also she hesitated to break the Public School relations.

The mother was half sick and discouraged, and welcomed the agent's offers of friendly advice and help. Some home work at envelope addressing was secured; a paper route was obtained for the eldest son and later the woman was given work in an office for a few hours daily. Her work was so satisfactory that we decided to secure special money to enable her to take a course in stenography and typewriting at the Young Women's Christian Association. In addition a volunteer gave her private instruction and we supplemented the income in order that the family might remain together.

At present the woman has an office position near her home, paying \$10.00 a week, her employers having recently increased the pay after only a month's service. She is happy in her work, the hours of which make it quite possible for her satisfactorily to care for her family with the children's assistance.

A Family Re-made

The principles and methods are those commonly applied and these people are typical of many. The next instance presents less attractive but equally typical people.

This family came to the attention of the Associated Charities through the school. The principal said that Freddie beat the younger children as they were going to and from school and asked that we learn the family conditions.

The mother told a pitiful story of her husband's drunkenness and his cruelty to her and their children. She said that he had worked for the same firm for ten years. Fred was seen and said he could not help lying, stealing and beating the children; anyway, his father did not care and he was not afraid of his teachers.

From the father's employer and from relatives the agent learned that the mother drank as heavily, if not more so, than her husband and she made no kind of a home or mother for her children. It developed that the father was a good worker and seemingly had the making of a good man.

Both the parents were taken into Juvenile Court where they were given heavy sentences which were suspended. The Associated Charities continued its supervision and at the request of the Judge drew the Man's pay for a period of three months, planning the expenditures with the mother each week to make the money reach.

Then the family was tried again on its own responsibility. The Man received his own money, but they slipped back again. Both began drinking and the home standards again relaxed. A second and a third time the suspended sentences from the Juvenile Court were tried, while the Man's employer, the school teacher, the Probation Officer and the agent worked together to build up the family. The relatives and family friends felt that the situation was hopeless, that the home should be broken up and the children placed in Orphanages.

After almost a year of trial the Woman acknowledged that it was beyond her power to straighten up. She was sent to the State Hospital for treatment and the children placed in other homes temporarily. After she had remained there four months the agent planned with the husband's employer for the re-establishment of the home. While his wife was still in the Hospital the husband made payments on some new furniture. She was sent to her sister's for a trial visit early in the summer and by mid-summer, with a little more furniture from the Associated Charities and money advanced by the Man's employer, the family was reunited. Subsequent calls always found the home clean, the children in good condition, and the Woman taking an interest in normal home life.

The supervision continued until the family seemed to be re-established; in all more than two and one-half years was spent on this problem. After a lapse of a year they still continue to have a pleasant and well kept home, the mother is master of herself and able to meet emergencies. Only a belief in family life, perseverance, foresight and real co-operation can win in such cases.

Every year we save such families to their great benefit, effecting a marked economy to the State and to the institu-

tions which care for the remnants of the broken family. In this connection it is interesting to note that half of intelligent Cleveland believes that we deal only with the hopeless, and in a perfunctory way at that. This is a decided gain. Eight years ago nearly everyone had this idea.

What the Agent Does

The real fact is that our agent exemplifies in her daily activities that statement from Job, "I was eyes to the blind; feet was I to the lame; I was a father to the poor; and the cause which I knew not I searched out." The agent must help fill the place in the home of the patient who sought our aid. The problem of the mother's whole life's devotion is often thrust upon the agent. She must find substitutes in other people, in agencies, in her own influence, or if she cannot, the standard is lowered; the family, the bulwark of American life, weakens. The community cannot afford such loss. Therefore the agent and the volunteer labor to the utmost of their endeavor. The Associated Charities is thus inextricably inwrought in hundreds of such homes. Those details cannot be published, and donors have seldom known of the service.

But the ways in which families are broken or harmed is by no means limited to conscious separation. It is truly said that the saloon takes curtains from the cottage window and carpet from the floor. So also are they taken when men and boys are given aid at back doors and offices and thus definitely encouraged to lead nomad's lives and tempted to remain away from homes from which, except for such gifts, they would seldom stray.

So practically all the charges brought against the saloon; manhood undermined, homes broken, industry, honor, chastity lost, all these charges can be substantiated against unwise mixing in the affairs of the poor by the well-disposed but untrained. Nor does training in one branch of social service fit one for all branches. Being a fully trained Associated Charities agent does not equip one to be doctor, nurse or teacher, and conversely these are not ex-officio social investigators.

Another illustration is of a well-to-do lady who thought so well of summer vacations for poor children that she took a couple of little girls into her own home and afforded them luxuries as if they were her own. But vacation over, the children were returned to their own home where they were discontented and made life perfectly miserable for the poor mother and the rest of the family. The lady supplemented a good heart with personal service. What she lacked was the advice of a trained worker to afford the same sort of vacation with directly opposite results.

Another and more common type is that of a girl who went to a Dispensary suffering from a peculiar disease. The kindly doctor volunteered to take up and follow the patient gratis as a private case. He prescribed broths of ingredients unknown to the child's mother and impossible for the father to afford, eggs between meals when they were fifty-six cents a dozen and not an egg in the house. The helplessness of the father and the mother in the face of this prescription was pitiful. Poverty stood between them and the execution of the prescription. With their strong love for their child such a situation appalled them. Attempts to comply with the prescriptions have brought failure and discouragement to not a few happy families.

What the District Committee Does

A better application of the kindly dispositions to accomplish good and not harm with their good intentions is through the formation of District Committees consisting of volunteer workers and of representatives of other organizations affording various sorts of special treatments with a trained Associated Charities agent to meet the Committees regularly.

It would have been well if these Committees could have been formed three or four years ago. Now their formation is imperative. There are so many well developed specialized organizations, each responsible for a section of the problem that they now are realizing the need of meeting one another for joint action. The general practitioner in charity, the Associated Charities being particularly respon-

sible for co-operation and for the integrity of the family, will become responsible for the establishment of these Committees from year to year until Cleveland is covered.

All the city is now reached by our agents working from the East and West Side Offices. It is even now possible to accomplish much the same results as those proposed, but the Committees will make the work more systematic because they will facilitate the regular meetings and the effective co-operation of all the well disposed in Cleveland.

Theoretically, every one now believes in co-operation. Practically, I fear many of us interpret co-operation to mean getting someone else to help carry out a plan made from a particular viewpoint. The districts will develop plans in which all special interests can join. There will be developed composite and comprehensive plans which will equally consider all interests, also the members will recognize the limitations as no single interest can now recognize them.

Over-Specialization

This is the day of specialization and the great development of knowledge is debtor to that fact. This also is the day of co-operation and much of the recent advancement is due to that fact. The specialist is useful only as his work is allied with the work of others for the betterment of the group. I know the specialist's intensity and I realize his temptation to accomplish his good purposes at all hazards, but it is well to remember that it is not star ball but team play that wins.

Social agencies never can win against disease, drink and debt until all parties genuinely work together, that is until each is willing occasionally to sacrifice distinctive individualistic success in his specialty that the general good may be achieved.

The Future

Let us face the future with bright anticipations that the specialists with their splendid work, the private donors with their large gifts, the municipality with its fine far-

reaching enterprises, the schools and the libraries with their marvelous extensions, the legislature and the courts with their new social spirit; that all of us may illustrate the slogan, "Each for all and all for each," that we may, in very truth, with large charity and with determination, work together until avoidable suffering shall cease and until sorrow and sighing shall flee away.

Respectfully submitted,

JAS. F. JACKSON,
Director.

October 24th, 1912.

"The working out of a definite plan for meeting the precise difficulties to be overcome, and the long continued personal oversight which such a plan involves, is what is meant by the organization of charity."

—*Edward T. Devine.*

Committee on Co-operation

E. M. WILLIAMS, Chairman

JAMES F. JACKSON, Secretary

Mrs. W. P. Champney

Charles Eisenman

Harris R. Cooley

Miss Cordelia O'Neill

J. E. Cutler

Miss Belle Sherwin

A. B. Williams, Jr.

This is not a Committee of the Associated Charities. It is democratic in its make-up and represents the various lines of charitable endeavor in Cleveland.

One of its principal activities is the Charities Clearing House, whose work was fully illustrated in our last two Annual Reports. The work of the Clearing House is progressing steadily and before many years substantially all of Cleveland's charities will doubtless be availing themselves of its invaluable opportunity. Last year 23,240 reports were made to the Charities Clearing House by twenty-seven co-operating agencies. The total number of identification cards, alphabetically arranged, was 48,600 at the close of the year.

The Committee on Co-operation gave itself to promoting the success of the National Conference of Charities and Correction, which, together with its allied Conferences, met in Cleveland last June. The members of this Committee were particularly active in promoting the success of those Conferences and the Secretary was Secretary of the Local Committee.

This coming year the Committee will promote the feeling of interdependence among organizations dealing with the various members of the family. The family must be saved whole. It cannot be saved piecemeal.

District Committees

The District Committee is composed of representatives of various social agencies meeting regularly with volunteers and with a trained Associated Charities agent to present the problems and to insure continuity to the Committee's work. These Committees are to help solve individual family problems that arise within their districts. They will discover some of the larger causes of misery and be able to furnish essential information to city, state and national legislative bodies. There will develop a better understanding of the fact that some one must maintain the family and the home while various special charities treat that member which comes within their scope.

Two Committees are being formed, one in the Haymarket District, the other in the Lake District, extending north and west from Euclid Avenue and East 55th Street.

The West Side Office is rather a division office than a district office because it is responsible for the territory that later must make two or three districts. The work in Lakewood is in charge of a Committee of residents and is similar to the work of the District Committee. The task does not yet warrant the establishment of a separate office.

There are in Cleveland so many well developed specialized social organizations, each responsible for a section of the problem, that they are now realizing the need of meeting one another for joint action. The general practitioner in charity, the Associated Charities, being particularly responsible for co-operation and for the integrity of the family, will become responsible for the establishment of these Committees from year to year until Cleveland is covered.

Red Cross Emergency Relief Committee

C. C. BOLTON, Chairman

EUGENE C. FOSTER, Secretary

Charles E. Adams

Miss Matilda L. Johnson

Munson A. Havens

Amasa S. Mather

James F. Jackson

D. C. Moon

The American Red Cross appoints the Associated Charities in the chief cities of the various sections of the country as its representatives. An Associated Charities so appointed is called an Institutional Member. The duty of an institutional member is to get immediately on the ground in case of any unusual disaster in its district, to mitigate the suffering and later aid in the re-establishment of those who suffer.

The Cleveland Associated Charities as such member appoints a Red Cross Emergency Relief Committee, including representatives from the local chapter of the Red Cross. This Committee is a permanent nucleus to be temporarily enlarged upon the occurrence of a disaster requiring unusual emergency relief measures.

Early in September, immediately following cloudbursts in Ohio and in the Pan Handle of West Virginia, this Committee communicated with the Governors and in response to Gov. Glasscock's request assumed charge of relief measures in Colliers and Holliday's Cove on Harmon's Creek, West Virginia, where the disaster was most serious.

Colliers especially suffered from the resulting flood. Eight people lost their lives; eight homes were completely wrecked and many seriously damaged; every store and every church suffered; in fact, not a family wholly escaped loss. A few families at Holliday's Cove suffered as severely but most people escaped loss, so this village was able to do more for itself.

Mr. Jackson, representing the Committee, was ably assisted by Miss Eva B. Sage, of this Society, and Secretary Albert E. Sinks, generously sent by the Wheeling Associated

Charities. The emergency relief, under way when they arrived, was continued until local conditions began to approach the normal.

The mire, laden with decaying animal and vegetable matter, lay inches deep in the houses as well as on the ground, and demanded immediate attention to sanitary measures. The disaster at Colliers was so sudden, severe and general that the normally independent people were dazed. The prompt beginning, in a confident and orderly way, of the relief and sanitary measures and the census of families and their losses made the available means most effective and warded off disease. It also gave the sufferers confidence and courage to re-establish themselves.

The funds available to recoup the most serious losses and for rehabilitation were carefully apportioned after conferences with local leaders. But the amount was far too small and it was impossible to accomplish all that should have been done. However, the gratitude of the people, for friendliness and the application of aggressive policies, was genuine. That, and the knowledge of having aided, encouraged and inspired a distressed people are the acme of the reward to workers in any effective charity.

War has so filled the popular imagination that the great responsibility of the Red Cross in time of peace is not recognized. It deals with large numbers of people who, as a group, have suddenly been confronted with the same sort of needs which bring applicants individually day after day to an Associated Charities. Therefore these organizations are impressed into service to meet Red Cross problems, big and little, in time of peace.

Cleveland Associated Charities

Five Years Comparison

						1907	1912
Applications	-	-	-	-	-	1,673	5,337
Visits	-	-	-	-	-	18,113	56,123
Agents	-	-	-	-	-	8	20
Donors							
\$5.00 and Over		-	-	-		747	2,101
Less than \$5.00		-	-	-		155	3,990
Gifts	-	-	-	-	-	\$21,669	\$70,928
Years Expense	-	-	-	-	-	\$30,743	\$73,253
Material Relief							
Cost	-	-	-	-	-	\$5,652	\$23,821
Meals and Lodgings				-	-	22,401	47,885
Items of Employment				-	-	9,847	17,132
Clothing Distributed				-	-	3,286	43,380
Charities Clearing House							
Reports—27 Agencies				-	-		23,240
Total Number of Cards				-	-		48,600

The Above Factors are Means to an End

THE END IS

Normal Lives—Home Wholesomeness—Family Efficiency

These Results Cannot be Tabulated

Without Them the Tabulated Facts Lose Their

SIGNIFICANCE

Popular Charity dismisses obligation with a coin or a meal.

True Charity gives time, personal interest, intelligence and devotion, until reconstruction is accomplished.

Statistical Report

For the year ending September 30th, 1912

Applications

New applications	3,695
Re-applications	1,642
Continued from previous year.....	746
Total number of applications.....	6,083
Number of different families.....	4,203
Number of different homeless men.....	1,337
Separate problems considered.....	5,540
Individuals in families considered.....	18,571
Homeless men	1,337
Total individuals given personal consideration.....	19,908

Sources of Applications

Personal	2,637
Charitable individuals	621
Christmas letters	688
Blind Commission	247
Schools and teachers.....	202
Babies' Dispensary and Hospital.....	166
Visiting Nurse Association.....	123
Tuberculosis Dispensaries	102
Ministers and Churches.....	96
Municipal Court and Probation Officers.....	58
Physicians	57
Settlements	39
Lakeside Dispensary and Hospital.....	35
Austro-Hungarian Consul	34
Lakewood Associated Charities.....	30
Day Nurseries	26
Department of Public Charities.....	25
Hebrew Relief Association.....	26
Y. M. C. A. and Y. W. C. A.	21
Juvenile Court	20
Newspapers	13
Truant Officers	13
Deaconesses	12
Humane Society	10
Maternity Dispensary	10
Society for Promoting the Interests of the Blind.....	8
Co-operative Employment Bureau.....	7
Legal Aid Society.....	5
Probate Court	3
Chamber of Commerce.....	3

Total applications during year ending Sept. 30, 1912..... 5,337

Personal Service

For Families

The following items signify the effort of a corps of trained workers to effect a sympathetic and thorough mitigation of the need and removal of the cause. This is possible only through an expenditure of time, energy, thought and money.

Visits to or in behalf of families.....	41,393
Office interviews with and concerning applicants.....	14,730
Children referred to Fresh Air Camp for Outings.....	945
Children provided with Christmas presents.....	3,681
Families provided with Thanksgiving and Christmas dinners	766
Garments and pairs of shoes distributed.....	43,380
(1,492 new garments received from Needle Work Guild)	
Pieces of furniture (second-hand) distributed.....	338
Quarts of milk (by ticket) distributed.....	27,216
Pounds of ice (by ticket) distributed.....	9,255
Donated by City Ice Delivery and Colonial Ice Cos.	
Pieces of bedding distributed.....	815
Material Relief—(food, fuel, etc.) provided.....	\$23,821.95

“Modern charity gives more in material support than the old, and it is entitled to do so by its knowledge of where material support can help. But it places its accent not upon the material but upon the spiritual side.”

—*Joseph Lee.*

Charities Clearing House

For the Benefit of All Charitable Organizations

Agencies reporting during the year.....	27
Reports received during the year.....	23,240
Total number of identification cards on file.....	48,600

Wayfarers' Lodge

For the Homeless

Meals furnished women.....	7,016
Meals furnished men.....	24,448
Total meals	31,464
Lodgings furnished women.....	2,278
Lodgings furnished men:	
Able-bodied—for work	13,022
Aged or infirm—without work.....	1,121
Total lodgings	16,421
Items of work done in exchange for the above.....	10,274
Firewood can be made with a direct financial profit.	
Men can be made only with a direct financial loss.	
Primarily the Wayfarers' Woodyard attempts to make men.	
Incidentally the Wayfarers' Woodyard makes firewood.	
It cost (exclusive of over-head charges)	\$10,361.77
The firewood sold for.....	3,936.21
Net cost (see financial statement)	\$ 6,425.56

Employment Bureau

For the Unemployed and Employers

Items of temporary employment furnished:	
To women	14,022
To men	2,883
Total	16,905
Items of permanent employment furnished:	
To women	61
To men	166
Total	227

Inasmuch

I asked for alms!
He flung a coin at me
Contemptuously.
Not without sense of shame,
I stooped and picked it up.
Does this fulfill
The Master's will
To give a cup
Of water, in His name?

—*Outlook.*



A CLEVELAND MADONNA

"What are you going to do my brother-men for the higher side of human life? What contributions are you going to make of your strength, your influence, your money, yourself, to make a cleaner, fuller, happier, larger, nobler life possible for some of your fellow-men?"

Henry Van Dyke

Financial Report

For the year ending September 30th, 1912

Financial Status

October 1, 1911:

Loans	\$12,400.00	
Cash on hand and in bank.....	511.38	
Deficit		\$11,888.62

October 1, 1911:

Cash in bank.....	\$	281.38	
Cash on hand.....		230.00	
			\$ 511.38

Receipts

September 30, 1912:

General Fund

Contributions from 6,091 persons, firms and organizations.....	\$63,028.93	
Refunds from beneficiaries.....	252.36	
Women's lodgings, Wayfarers' Lodge	20.65	
Interest on Endowment.....	1,515.02	
Account of fire loss.....	25.00	
		\$64,841.96

Special Fund

Scholarships, for agents in train- ing	\$	400.67	
Charities Directory, published and sold by the Associated Charities		71.25	
Special service, salaries.....		315.00	
Transportation, to cover expense incurred by acting as inter- mediary for other organiza- tions		960.75	
Relief, from individuals, firms, organizations, committees, Juvenile and Municipal courts, to cover expense of material relief for particular families		5,606.34	
Thanksgiving collections from churches, and general offer- ings		386.07	
Christmas contributions to cover extra expense of special undertakings		2,603.15	
Furniture, for office use.....		38.00	\$10,381.23
Loans			\$75,223.19
			11,240.57
Grand total available.....			\$86,975.14

Expenditures

GENERAL FUND

Personal Consideration and Treatment of 19,908 Persons in Need.

Material Relief necessary in working on the rehabilitation of 4,203 families:

Food	\$10,816.54	
Fuel	548.69	
Milk and sick diet.....	2,402.46	
Rent and cartage.....	2,805.93	
Clothing	1,199.29	
Other Items: Transportation, insurance, sewing, medicine, furniture, labor, loans and sundries	513.21	
		\$18,286.12

Personal Service—

Of workers specially trained to render expert services in first aid to the socially injured and to organize the resources of the community for the readjustment of families in need. Exact and complete knowledge of all the facts are necessary for diagnosis and effective social treatment.....\$14,596.15

Of Employment Bureau Staff—In furnishing a total of 17,132 items of employment to men and women..... 1,795.00

\$16,391.15

Wayfarer's Lodge, Providing the homeless with a total of 47,885 meals and lodgings (in exchange for work) and making it possible for the transient man to help himself—(For itemized statement see page 27)..... 6,831.23

Charities Clearing House—The systematic preservation of an identification index used by 27 charitable and correctional agencies in dealing with 48,600 families or persons during the last 3 years..... 1,163.25

Registrar, assistants and stenographers—Responsible for accurate compilation and filing of detailed records of all action taken, by representatives of the Associated Charities, and information gathered, in rendering personal service to 25,000 families or persons 2,295.73

Administration and Finance—The organization and direction of the task undertaken in meeting the needs of 19,908 persons and in collecting \$75,223.19 for the effectual mitigation of these needs.....	\$9,972.07	
Accounting, clerical and stenographic assistance	1,790.00	
		\$11,762.07
Office Equipment—Including general supplies, telegraph and telephone, printing, furniture and literature.....	3,573.94	
Office Maintenance—Including rent and janitor's services, insurance, light and repairs..	2,399.90	
American Association of Societies for Organizing Charity	310.00	
Co-operative Employment Bureau.....	50.00	
		\$63,063.39

SPECIAL FUND

Material Relief—Expended for particular families at the request of individuals or organizations contributing \$5,606.34.....	\$ 5,536.83	
Scholarships—For agents receiving special training for work with needy families.....	433.14	
Transportation—Expended in meeting obligations incurred by acting as intermediary for other organizations—Re-imbursements made by them.....	942.90	
Special Service, Salaries (see salaries under Special receipts)	335.00	
Christmas Undertakings—The special features of this occasion were largely cared for by the special contributions of \$2,603.15...	2,742.70	
Office Furniture—Covered by Special contributions	38.00	
Refunds	162.30	
		\$10,189.87
Payment on Indebtedness.....		\$12,400.00
Sept. 30, 1912:		
Cash in bank.....	\$ 921.88	
Cash on hand.....	400.00	
		1,321.88
Grand total accounted for.....		\$86,975.14

Financial Status

Sept. 30, 1912:	
Loans	\$11,240.57
Cash on hand and in bank.....	1,321.88
Total Indebtedness, Net...	\$ 9,918.69

Endowment Fund

Mrs. Sarah K. Tod legacy.....		\$ 5,000.00
Invested in Wm. Taylor Son & Co. 5% bonds..	\$ 4,965.95	
Deposited in Bank, Building Fund Account....	34.05	
Permanent Fund		600.00
George F. Robinson legacy.....		7,500.00
Mrs. Alva Bradley legacy.....		2,000.00
Miss M. E. Brainard legacy.....		2,000.00
P. W. Rice legacy.....		500.00
General James Barnett legacy.....		5,000.00
Invested in notes secured by first mortgage on		
Cleveland real estate.....	17,500.00	
Invested in Workingmen's Collateral Loan Co.	100.00	
	<u>\$22,600.00</u>	<u>\$22,600.00</u>

"It is more charitable to put one family permanently beyond the need of aid than to tide twenty over into next week's misery."

Building Fund

October 1, 1911:

Cash on Deposit in Bank.....	\$ 291.19	
Due Endowment Fund.....	34.05	
Amount available		\$ 257.14

Receipts—

Interest	\$ 51.31	
Rents, Charities Building.....	2,015.57	
Loans returned from General Fund.....	3,400.00	
Total Receipts		\$5,466.88
Total available for the year.....		\$5,724.02

Payments—

Rent, Charities Building.....	\$ 600.00	
Janitor, supplies, etc.....	1,385.57	
Loaned to General Fund.....	3,240.57	
Total Payments		5,226.14

September 30, 1912:

Cash on Deposit in Bank.....	\$ 531.93	
Due Endowment Fund.....	34.05	497.88
Total accounted for.....		\$5,724.02

Woodyard Fund

October 1, 1911:

Cash on Deposit in Bank.....	\$ 42.95	
Accounts receivable	227.28	
		\$ 270.23
Received from sale of wood.....		3,611.21
Total available for the year.....		\$3,881.44

Payments—

Expense of delivering wood.....	\$ 880.15	
Paid for cord wood.....	2,895.81	
Total Payments		\$3,775.96

September 31, 1912:

Cash on Deposit in Bank.....		105.48
Total accounted for.....		\$3,881.44

Wayfarers' Lodge Disbursements

Itemized account (See page 24)

Groceries	\$1,096.97	
Meat	1,041.20	
Bread	566.14	
Milk	215.81	
Ice	38.05	
Laundry	284.82	
Bedding and other dormitory supplies.....	191.59	
Medicines and disinfectants.....	36.47	
Furniture	82.34	
Other supplies	44.35	
Fuel and light.....	531.12	
Repairs	533.76	
Wages	1,918.61	
Proportion of salary of Woodyard Manager.....	250.00	
Total cost of department.....		\$6,831.23

Respectfully submitted,

J. W. WALTON, *Treasurer*

Audited and found correct.

A. B. MARSHALL, *Auditor*.



Family efficiency cannot be developed in such surroundings



Rehabilitation demands treatment of the family as a whole

Officers

1912-1913

President.....	HOMER H. JOHNSON
Vice Presidents.....	{ A. A. AUGUSTUS
	{ H. G. DALTON
Secretary.....	ALVA BRADLEY
Treasurer.....	JOHN W. WALTON
Assistant Treasurer.....	WILLIAM T. HIGBEE
Auditor.....	EDWARD L. HOWE
Director.....	JAMES F. JACKSON
Superintendent.....	HOWELL WRIGHT

Advisory Committee

H. R. GROFF	C. B. LOCKWOOD
H. R. HATCH	L. F. MELLEN
	A. WIENER

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Term Expires in 1913

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MRS. MORRIS A. BLACK
STARR CADWALLADER
J. D. CLARY
RABBI MOSES J. GRIES
MRS. D. E. LESLIE
F. A. SCOTT
O. M. STAFFORD

Term Expires in 1914

A. A. AUGUSTUS
WILLIAM BINGHAM II
MRS. F. H. GOFF
WILLIAM A. GREENLUND
HOMER H. JOHNSON
MISS MYRTA L. JONES
THOS. P. ROBBINS
REV. M. O. SIMONS
J. W. WALTON

Term Expires in 1915

CHARLES C. BOLTON
MISS ANNA BURGESS
H. G. DALTON
CHARLES EISENMAN
DR. W. H. KINNICUTT
BASCOM LITTLE
WILFORD J. MAHON
C. A. NICOLA

Executive Committee

1912-1913

HOMER H. JOHNSON } Ex-Officio
WILBUR M. BALDWIN }

W. J. AKERS

MRS. MORRIS A. BLACK

MISS ANNA BURGESS

STARR CADWALLADER

MRS. F. H. GOFF

MISS MYRTA L. JONES

DR. W. H. KINNICUTT

WILFORD J. MAHON

REV. M. O. SIMONS

J. W. WALTON

W. A. GREENLUND

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NEWTON D. BAKER, Mayor

W. J. SPRINGBORN, Director of Public Service

C. W. STAGE, Director of Public Safety

HARRIS R. COOLEY, Director of Charities and Corrections

DR. C. E. FORD, Superintendent of Health

JAS. A. REYNOLDS, Superintendent of the Infirmary

J. M. H. FREDERICK, Superintendent of Schools

ALEXANDER HADDEN, Judge of Probate Court

GEORGE S. ADDAMS, Judge of Juvenile Court

Office Force

1912-1913

JAMES F. JACKSON, *Director*

HOWELL WRIGHT, *Superintendent*

ERNEST S. KAVANAGH, *Financial Secretary*

MISS EMI C. PARMELEE, *Superintendent of Employment Bureau*

MISS BESSIE E. HALL, *Registrar*

FRED M. GOLDENBOGEN, *Mngr. of Wood Yard and Special Agent*

MISS JEANNE J. ZIMMERMAN, *Cashier*

MR. HENRY BURNELL, *Superintendent of Wayfarers' Lodge*

"Each social movement should be measured by the number of independent self-supporting families it makes."—*Simon N. Patten.*

Agents

MISS MAY L. SHEPARD, *General Agent*
MISS CONSTANCE I. BELL, *Secretary of Lake District*
MISS LOUISE A. HANSON, *Secretary of Haymarket District*
MISS ELSIE M. QUIGGLE, *Secretary of West Side District*
W. H. WINANS, *Special Agent*

Visiting Agents

MRS. E. P. ACKLIN	MISS ORRE B. HASELTINE
MISS MARTHA A. GERRISH	MISS LULU HIRSCHING
MISS HELEN W. HANCHETTE	MISS CARRIE L. HUGHES
*MISS EVA B. SAGE	

Agents in Training

MISS MARGUERITE S. ALLEN	MRS. C. M. JONES
MISS HELEN C. BARDONS	MISS CLARICE I. MITTELBERGER
MISS LOTTIE F. CHAPEK	MISS ORA E. STURTEVANT
MISS GENEVEAH G. GANYARD	MISS ELEANOR L. WALKER
MISS ALICE M. SWAINHARDT	

"Administrative expense may mean to give to the poor, not food and fuel merely, but the minds and hearts, knowledge, resourcefulness, influence and energies of men and women. In truth, if I were able to give several hundred dollars a year to the poor, I should buy a man and bind him over body and soul to be a servant of the needy. That man would certainly secure for distressed people more than this several hundred dollars' worth of material aid; in addition, he would be a personal friend, an advocate, and upbuilding power, a social force, a bridge-builder, making for better relations between well-to-do and the poor."—*Charles F. Weller.*

*November 1st became Assistant Superintendent of Wheeling (W. Va.) Associated Charities.

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1912-1913

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Wilbur M. Baldwin, Chairman

Bascom Little, Vice Chairman

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S. M. Bond

A. S. Chisholm

Charles Eisenman

Frederick C. Green

J. A. House

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Harry New

J. B. Pierce

H. F. Pope

T. P. Robbins

O. M. Stafford

H. V. Shulters

H. W. Stecher

G. G. Wade

W. G. Wilson

J. W. Walton

C. L. F. Wieber

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Mrs. H. H. Griggs

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J. E. Cutler

Miss Myrta L. Jones

Miss Mary E. Raymond

Mrs. H. L. Sanford

J. M. Shallenberger

Rev. Worth M. Tippy, D. D.

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Mrs. Amos Burt Thompson, Chairman

Rev. J. L. Boyer

Miss Irene Brush

Mrs. C. S. Burnham

Mrs. Robt. R. Christian

Mrs. Harry Clarke

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David E. Green

Dr. Helen Hempstead

Miss Elizabeth Hibben

Miss Charlotte Ludwig

Mrs. Max McMurray

Miss Edith S. Morgan

Mrs. Roger Perkins

Rev. C. E. Petty

Rev. M. O. Simons

Miss Blanche Swainhardt

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Miss Mary Van Tuyl

Mrs. J. G. Tyler

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Dr. E. P. Edwards
Mrs. E. P. Edwards

James N. Fleming
Dr. H. L. Sanford
Mrs. H. L. Sanford

Malvern E. Schultz

Employment

Starr Cadwallader

Mrs. F. H. Goff

Transportation

W. J. Akers

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Mrs. E. P. Edwards

A. H. Fiebach
Wilford J. Mahon

Christmas

W. A. Greenlund, Chairman

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Eugene C. Foster

Mrs. F. H. Goff
Prof. C. P. Lynch
Miss Sarah Slawson
Mrs. Otis S. Southworth

J. B. Vining

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West Side District

1912-1913

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Frank C. Case
Rev. Harry N. Dascomb
Mrs. Charles Gentsch
H. E. Hackenberg

A. E. Hyre
Mrs. Luke Lascelles
Otto A. Schuele
Arthur H. Seibig

Mrs. C. D. Wheelock

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Mrs. H. L. Sanford, Vice Chairman
Miss Florence V. Ball, Secretary
Miss Louise A. Hanson, District Secretary

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Dr. R. H. Bishop, Jr.	Mrs. Roger Perkins
Mrs. Karl B. Britton	Dr. J. C. Placak
Miss Hannah Buchanan	Mrs. O. W. Prescott
Mrs. Nicola Cerri	Malvern Schultz
Miss Grace Cook	Miss Belle Sherwin
Dr. Herbert L. Davis	Miss Sarah Slawson
Miss Rachel Davis	William Snell
Mrs. Edw. L. Davis	George W. Spooner
Mrs. Harold D. Dennis	Miss Sarah B. Stevens
Mrs. A. W. Engel	Miss Selma Sullivan
Mrs. John Hord	Paul Teas
Miss Margaret Mitchell	

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Mrs. M. A. Black, Vice Chairman
Miss Virginia Wing, Secretary
Miss Constance I. Bell, District Secretary

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Dr. R. H. Bishop, Jr.	Miss Mal Mitchell
Miss Elizabeth Boardman	Miss Helen E. Muckley
Ford W. Brunner	Miss Mildred Ockert
Mrs. Edward Bushnell	Miss Prudence Sherwin
Dr. E. P. Edwards	Miss Ruth Spencer
Miss Sue Harman	Mrs. Herbert W. Strong
Mrs. F. G. Hogen	Mrs. Ralph S. Tyler
Joseph C. Hostetler	Miss Margaret Walton
Mrs. E. P. Hyde	Mrs. Christine Walker
Miss Reighnild Koren	Mrs. Chas. W. Wason
Mrs. G. D. Libby	Mrs. Windsor T. White
Miss Emma Mandery	Dr. C. Wyckoff

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A. W. Dean	Mrs. C. E. Pauline
W. A. Greenlund	

Ex-Officio

John H. Brown

J. B. Coffinberry

Friendly Visiting Conferences

1912-1913

East Side Conference

Miss Mabel Ferris, Chairman

Prof. Chas. W. Disbrow	Miss Sarah Selminski
Miss Augusta Emery	Mrs. John H. Smart
Mrs. J. S. Hathaway	Mrs. O. S. Southworth
Mrs. Edward P. Hyde	Miss Alice L. Sterling
Mrs. Frederick Merrick	Miss Edna Studley
Miss Grace L. Oviatt	Mrs. Harry Susser
Mrs. E. A. Peterson	Mrs. George A. Yost

West Side Conference

Miss Vera J. Bailey, Chairman

Mrs. H. G. Baldwin	Mrs. L. H. Hayden
Mrs. G. W. Glines	Mrs. H. T. Holmes
Miss Elsie Hartline	Mrs. W. H. Post
Mrs. G. M. Sears	

"Though it falls to few of us to take up the practice of charity as a profession, it falls to all of us, whatever our path in life, to perform some part of the service which each one of us owes to our fellow-men who are less fortunately situated than we."

Robert W. DeForest.

Life Members

[Article V of the Constitution reads: Life members shall be, “(b), Any person who shall contribute, or any person nominated by an individual, a firm or a corporation who shall contribute in any fiscal year, one hundred dollars to the treasury of this Association, and whose nomination shall be confirmed by the Board of Trustees; (c), Any person who shall qualify and serve as a Trustee of this Association.”]

Addams, Hon. George S.

Akers, W. J.

Allen, Dr. Dudley P.

Andrews, Horace E.

Andrews, Matthew

Arter, Charles

Augustus, A. A.

Austin, Samuel

Baehr, Hon. Herman C.

Baker, Elbert H.

Baker, E. M.

Baker, Hon. Newton D.

Baldwin, Mrs. Arthur D.

Baldwin, Arthur D.

Baldwin, Mrs. Claire R.

Barnes, George W.

Bellamy, George A.

Beltz, John

Bingham, C. W.

Bingham, Miss Cassandra

Bingham, William 2d

Black, M. A.

Black, Mrs. M. A.

Blossom, Mrs. Dudley

Bolton, C. C.

Bolton, Mrs. C. C.

Bolton, Mrs. Chester C.

Bolton, Mrs. Eleanor

Bond, S. M.

Bourne, B. F.

Bradley, Alva

Bradley, Rev. Dan F., D. D.

Bradley, M. A.

Braham, L. A.

Briggs, Herbert B.

Brooks, O. K.

Brown, Alexander C.

Brown, Mrs. Alexander E.

Brush, Charles F.

Burdick, R. E.

Burgess, Miss Anna

Burke, E. S., Jr.

Burke, Mrs. Stevenson

Burton, Rev. Charles E., D. D.

Case, Mrs. Claude H.

Case, F. C.

Cadwallader, Starr

Champney, Mrs. W. P.

Chapman, Miss Marguerite

Chisholm, Alvah S.

Chisholm, Mrs. Mary A.

Church, Mrs. J. E.

Clarke, John H.

Clary, J. D.

Collings, George E.

Cox, J. D.

Crile, Mrs. George W.

Crowell, Mrs. W. S.

Croxtton, S. W.

Cummer, Mrs. J. W.

Curtis, M. M.

Cutler, Dr. J. E.

Dalton, H. G.

Daly, M. B.

Dangler, Mrs. C. I.

Davis, Dr. Herbert L.

Dempsey, J. H.

Dexter, J. H.

Drury, F. E.

DuMoulin, Very Rev. Frank

Edwards, Mrs. E. P.

Eells, H. P.

Eisenman, Charles

Ellenberger, A. W.

Everett, H. A.

Everett, Mrs. S. T.

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Fanning, Mrs. M. A.

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Goff, Mrs. F. H.
Goff, Mrs. I. C.
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Hackman, H. H.
Hadden, Hon. Alexander
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Halle, S. P.
Hanna, D. R.
Hanna, H. M.
Hanna, L. C.
Hanna, Mrs. M. A.
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Hatch, H. R.
Havens, Munson A.
Herrick, Hon. Myron T.
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Hilliard, Miss Laura B.
Hoak, Harry G.
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Howe, Frederic C.
Howe, Mrs. Marie Jenny
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Johnson, Miss Matilda L.
Johnson, M. B.
Johnson, Thomas L.
Jones, Miss Myrta L.
Joseph, Emil

Keech, W. I.
Keller, N. S.
King, Mrs. H. W.
Kinnicutt, Dr. W. H.
Kittridge, L. H.
Kundtz, Theodor

Langenau, W. C.
Lascelles, Mrs. L.

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Little, Bascom
Little, Mrs. Laura B.
Lockwood, C. B.
Lowman, Dr. John H.

Mahon, Wilford J.
Marks, M. A.
Marshall, A. B.
Mather, Miss Constance
Mather, Samuel
Mather, William G.
Meldrum, Rev. A. B., D. D.
Mellen, L. F.
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McBride, Mrs. Lee
McClymonds, Miss Bertha
McClymonds, Miss Mary
McIntosh, H. P.
McKee, Wade
McMurray, Mrs. Max
McWilliams, Rev. T. S., D. D.
Miller, Otto
Mitchell, Capt. John
Moorehouse, Dr. George W.
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Morgan, D. E.
Morse, Mrs. J. C.
Mueller, Ernest
Murray, W. P.
Myers, Harry E.

New, Harry
Nicola, C. A.
Norton, Mrs. W. J.

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O'Neill, Miss Cordelia L.
Orth, Samuel
Otis, Charles A.

Paine, Mrs. S. T.
Parkhurst, E. H.
Parmelee, Miss E. C.
Payne, Mrs. S. C.
Pearce, J. B.

Perkins, Jacob B.
Perkins, Mrs. Roger G.
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Pierce, S. L.
Pollack, W. G.
Pope, A. A.
Pope, Henry F.
Pratt, Charles T.
Pratt, Rev. N. M., D. D.
Prentiss, F. F.
Prescott, Mrs. Orville W.

Quinby, W. H.

Ramsey, F. W.
Rawson, Mrs. M. E.
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Raymond, Mrs. S. A.
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Rudd, William C.

Sanders, William B.
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Schlather, Leonhard
Schuele, Mrs. Karl C.
Schuele, Otto
Schuele, Mrs. Otto A.
Scovil, Samuel
Scott, F. A.
Severance, L. H.
Severance, S. L.
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Shaw, Rev. Avery A.
Sheffield, Henry E.
Sheffield, Mrs. Laura B.
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Sherwin, Miss Belle
Sherwin, Mrs. George N.
Sherwin, Henry A.
Sherwin, Mrs. John
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Spooner, George W.

Squire, Andrew
Stafford, O. M.
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Stecher, Henry W.
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Sterling, Mrs. F. A.
Storer, James
Strong, C. H., Jr.
Sullivan, J. J.
Swasey, Ambrose

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Tippy, Rev. Worth M., D. D.
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Treadway, Lyman H.
Treadway, Mrs. Lyman H.
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Upton, Mrs. Henry S.

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Wade, G. G.
Wade, J. H.
Wade, J. H., Jr.
Wain, L. H.
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Wallace, Rev. W. B., D. D.
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Wason, Charles W.
Watkins, J. D.
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Wellman, S. T.
Wettstein, F. E.
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White, Thomas H.
Wieber, C. L. F.
Wiener, Abraham
Williams, A. B., Jr.
Williams, E. M.
Williams, George T.
Williamson, Rev. J. D., D. D.
Wilmott, Miss E. Louise
Wilson, W. G.
Woolsey, Rabbi Louis

Yensen, Peter

Zorbaugh, Rev. C. L., D. D.



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